



West Suburban Consolidated Dispatch Center

400 Park Avenue
River Forest, IL 60305

Executive Director
Jferraro@wscdc.org
708.771.9112 Office
708.771.9119 Facsimile

CAD Sub-committee Meeting Minutes February 6, 2014

Sub-committee members present:

WSCDC: John Ferraro, Amy Kosinsky, Vanessa Underwood, Jim Falkman

River Forest Police: Chief Greg Weiss, Donna Ludvig

River Forest Fire: Chief James Eggert

Oak Park Police: Deputy Chief Anthony Ambrose, Vanetta Logan

Elmwood Park Police: Deputy Chief Andy Hock

Elmwood Park Fire: Captain Kevin Miller

Director Ferraro began by introducing the group and the stakeholders present.

SunGard representatives introduced themselves to the group.

SunGard representatives prepared a PowerPoint, which covered the CAD Needs Analysis from WSCDC, Police, Fire, and Records forwarded to them by Ferraro. They covered each point and explained what was correctable in our current CAD (CAD6) and what would be better addressed in their newer product, One Solution (OSSI).

Linda Dissman, one of the SunGard representatives, was familiar with WSCDC and current CAD. After the meeting she was able to go to the Comm. Center and inspect some of the problems for herself. She has a punch-list of items that she will work on with WSCDC. The representatives also went with Chief Eggert to look at the CAD viewer and some of the issues with it after the meeting.

There was a long discussion on the name list. There are too many entries in CAD for one person. Some subjects with multiple police contacts can have nearly 40 different name variations in CAD. SunGard explained what is needed to correct this problem and explained that even if WSCDC went with OSSI, the name file could be transferred over, so updating and consolidating it is not a waste of time. Ferraro recommended a small taskforce to fix the name file made up of records employees and

a couple of WSCDC employees. Falkman suggesting having SunGard perform the merge of the names according to our criteria first, and then we could determine what needs to be removed. Ferraro said he has received conflicting information about whether or not SunGard would continue to support CAD6. They understood the confusion, because a few years ago the company did say they would no longer support it, but then changed their mind. While they will continue to support it, CAD6 will no longer receive new features or updates.

The SunGard representatives gave an estimate on what it would cost to change to OSSI. The quote was for approximately \$407,000 and included CAD, Records, mobile data computers, and crimes reporting. They explained that there were other options/modules that could be added. Some were in the \$1,500 range and some could be as much as \$15,000. The SunGard representative also explained that they try to match current yearly maintenance costs. Ferraro asked about interface costs, specifically PRO-QA, and they said the total cost for a PRO-QA (EMD) interface is about \$6,000 total.

The SunGard representatives left the room so Ferraro could give a report. He explained four options moving forward. The first was staying with CAD6. The sub-committee felt that this was not a good option, as it is clear from the SunGard representatives that this will eventually not be supported, nor will new features be added. Chief Weiss mentioned there are also concerns with our abilities to add different features like the E-ticketing from the county and other operating system concerns (the version of Windows we are using to run CAD6).

The other three options were as follows:

1. Upgrade to OSSI. Ferraro asked that everybody think about the service that SunGard has provided to WSCDC and the member communities since our inception.
2. Investigate further into jumping onto the Cook County CAD. Captain Miller added that this should include making sure that the option could work for fire as well.
3. Look into another CAD vendor.

Ferraro explained that there could be different ways to afford CAD such as grant money, or financing.

Earlier SunGard representatives explained that there was a product list. The sub-committee decided to review the product list individually once it is forwarded to them. Ferraro will collect the results and will bring any questions he has to the next meeting, which could be before the end of the month, to keep this moving along.

The group agreed that Ferraro would try to get approximate costs for the County CAD and another vendor based on the mater product list he creates with everybody's input from the sub-committee. At that point, the group will make a recommendation to the WSCDC Operations Committee.

A motion to approve the November 4, 2013, meeting minutes was made by Chief Weiss and seconded by Deputy Chief Hock. The motion was approved my voice vote.

Respectfully Submitted By:

Date:



John Ferraro, WSCDC – Executive Director

2/6/2014