

West Suburban Consolidated Dispatch Center

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CAD Committee Meeting River Forest Village Hall – Community Room November 4, 2013 at 10:00 am Meeting Notes

Committee members present: John Ferraro, Amy Kosinsky, Mandy McCulloch, Greg Weiss, James Eggert, Kevin Miller, Vanetta Logan, and Donna Ludvik

Purpose of Committee

John Ferraro started the meeting by thanking everyone for coming and explaining the purpose of our committee. Ferraro explained that we need to evaluate our current CAD system and determine if we should be staying with SunGard or if we should be looking to branch out to another CAD vendor. Ferraro volunteered to chair the committee, unless someone else wanted to fill that role. No objections were made to Ferraro being the committee chair.

Timeline

Ferraro explained that this would be the main focus of our meeting today. Ferraro explained that some recent upgrades were done to the system so that we can feel safe that our current CAD will function so we don't need to rush the process. However, Ferraro explained the need to set deadlines to keep us on track and moving through the process in a timely manner. Much discussion was had about the timeline and what needed to happen first.

It was decided that before we have CAD vendors come in and do demo's we really need to do a needs assessment so that we know what is working and not working with our current CAD vendor and what we would like see done differently. To this end, Ferraro tasked all present to come up with lists from their respective disciplines of any complaints/issues with our current CAD system so that these can be provided to SunGard to see if they can be corrected with our current system. These lists will be due to Ferraro by Monday November 25, 2013. At that time, Ferraro will compile a master list to send to SunGard and then schedule a meeting time for them to come out and address the issues brought up and what changes can or cannot be made to the current system to account for these issues.

After meeting with SunGard to evaluate our current system, the committee will meet again to look at our timeline and plan our next steps.

Current CAD - SunGard Public Sector

All present agreed that when we are ready to demo CAD systems, SunGard being our current vendor, would be given the opportunity to present their demo first,

Other CAD Vendors - New World, CIS, Tiburon, etc

After meeting with SunGard regarding our current CAD system and what, if any, changes can be made, a determination will be made about scheduling demos with other CAD vendors.

Friends of CAD - Records, mapping, Pro-QA, etc

Ferraro urged all present to think about the other programs they use and how they interface with CAD now, and how they would like them to interface in the future while compiling our lists for SunGard.

Adjourned.

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