



## West Suburban Consolidated Dispatch Center

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### MINUTES

Operations Committee Meeting  
River Forest Village Hall – Community Room  
January 28, 2014  
9:00 a.m.

Present: Chief Mike Ventura, Chairman, Elmwood Park Fire Department  
Chief Frank Fagiano, Elmwood Park Police Department  
Chief Rick Tanksley, Oak Park Police Department  
Chief Greg Weiss, River Forest Police Department

WSCDC: John Ferraro, Executive Director  
Amy Kosinsky, Acting Deputy Director  
Samantha Bardgett, Executive Secretary

Also

Present: Deputy Chief Ken Klemm, Oak Park Fire Department  
Deputy Chief Anthony Ambrose, Oak Park Police Department  
Deputy Chief Robert Nortier, River Forest Fire Department  
Deputy Chief Andy Hock, Elmwood Park Police Department  
Deputy Chief Jim O'Shea, River Forest Police Department

Absent: Chief Jim Eggert, River Forest Fire Department  
Chief Tom Ebsen, Oak Park Fire Department

### Call to Order

Chief Ventura called this meeting to order at 9:04 a.m.

### Approval of September 26, 2013 Minutes

There was a motion made by Chief Weiss to approve the minutes from the September 26, 2013 Operations Committee meeting, this was seconded by Chief Fagiano. The motion passed.

### Executive Director's Report

Mr. Ferraro said the insurance switch over from the Village of Oak Park insurance to the IPBC is complete, and we are looking at much better customer service now than we had in the past.

Mr. Ferraro said that he is aware of the Fire Band issues including echoing, and as of last Tuesday Chicago Communications believes the problems are fixed.

Mr. Ferraro said the CAD Subcommittee scheduled for January 9, 2014 was cancelled and has been rescheduled for February 6, 2014.

Mr. Ferraro said that he went to Indiana to see OSSI, the newest product that Sungard has to offer and he also went to Glenview to see New World.

Mr. Ferraro said that WSCDC has become an accredited center for NCMEC and he also said that the new website is up and running.

Mr. Ferraro said that the hiring process is underway. We are accepting applications through January 31<sup>st</sup> and the testing will be done in February.

Mr. Ferraro said that he is working with a consultant for the UPS RFP.

Mr. Ferraro said that the 911 phone issue from January 14, 2014 has been fixed and Chicago Communications is still trying to figure out why it happened at all.

Mr. Ferraro said that there is a Trip Comm meeting tomorrow.

The telecommunicators began working 12 hour shifts 3 weeks ago and most seem to be quite happy with it.

### **Radio Update**

Mr. Ferraro told all present to please continue to send all police radio issues to him with the dates and times and he will continue to pass them along to Chicago Communications to have them fixed.

### **CAD Up-Date**

Mr. Ferraro said this was covered in the Executive Director's Report.

### **IEMA/Starcom**

Mr. Ferraro said that he received a letter from IEMA. The letter explained that the Cook County counselette could be ours, if we agree to take ownership and the costs associated with it. Mr. Ferraro said that his recommendation is to do that, and then we can expand the amount of talk groups we listen to for a relatively low cost. There was a discussion on what we have on Starcom now and what has to be kept if we take over ownership.

There was a motion made by Chief Fagiano and was seconded by Chief Weiss to take over ownership of the IEMA/Starcom.

### **Liaison Meetings**

Mr. Ferraro said that Amy Kosinsky planned the Blue Shirt to Blue Shirt training and it was suggested to bring back the Liaison Meetings at a Sergeant level to try and deal with some of the smaller issues that come up. All present likes the idea of bringing these meetings back, and they could begin later in the year.

There being no additional business, the meeting adjourned at 9:45 a.m. with a motion from Chief Weiss and a second from Chief Fagiano.

*Submitted By: Sergeant Bud FA*