



West Suburban Consolidated Dispatch Center

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MINUTES

Operations Committee Meeting
River Forest Village Hall – Community Room
June 25, 2013
10:00 a.m.

Present: Chief Greg Weiss, Chairman, River Forest Police Department
Chief Jim Eggert, River Forest Fire Department
Chief Tom Ebsen, Oak Park Fire Department
Chief Mike Ventura, Elmwood Park Fire Department

WSCDC: John Ferraro, Executive Director
Amy Kosinsky, Acting Deputy Director
Samantha Bardgett, Executive Secretary

Also

Present: Deputy Chief James O'Shea, River Forest Police Department
Deputy Chief Ken Klemm, Oak Park Fire Department
Donna Ludvik, River Forest Police Department

Absent: Chief Rick Tanksley, Oak Park Police Department
Chief Frank Fagiano, Elmwood Park Police Department

Call to Order

Chief Weiss called this meeting to order at 10:03 a.m.

CAD Computer Servers & Network Switch

Mr. Ferraro said that he is currently working on CAD and issues that it is causing, the current CAD server is from 2006 and has reached the end of its life. Mr. Ferraro would like to replace this server and the quote that he received was for \$6300 for 2 servers and an additional \$1400 for a switch fee. The total would be around \$7700 to upgrade the CAD servers.

Mr. Ferraro would like to begin the process over with looking for a new CAD as Chief Ebsen suggested last meeting.

Mr. Ferraro said that the upgraded servers cannot be used on a new CAD, even if we go with Sungard, but the server could be used elsewhere within the center.

Mr. Ferraro said that there is \$3500 that was slated to go to the Sungard Conference that was not used and he would like to apply that money to the new servers. Mr. Ferraro went over the list of problems that could occur if the server is not replaced. Mr. Ferraro also said that we can replace just the one CAD server and that will cost less money. Mr. Ferraro also said that for \$560 he would like to replace the Network Switch.

Chief Eggert suggested getting both quotes separately and approach the Board of Directors and let them make the decision.

Chief Ebsen said that his recommendation to the Board of Directors would be to just replace one server.

UPS

Mr. Ferraro said that he spoke to Rob Schneider from D&B and Schneider Electric and he said that WSCDC needs a capacitor and that will cost roughly \$9000.00

Mr. Ferraro also said that the UPS that is in the basement will need to be replaced as well and that will cost roughly \$50,000 - \$60,000 and he recommends that this money be placed in the 2014 budget. Mr. Ferraro said that he ordered the software that will let us know if and when the UPS is down and not functioning and that only cost \$358.45.

Mr. Ferraro is going to do an RFP in September or October for replacement of the UPS.

Chicago Communications/Radio Concerns

Mr. Ferraro said that he met with Chicago Communications and they have added Hatch School as a site and that the coverage/reception is already working better for the Fire Department.

Mr. Ferraro went over what the options are for the Oak Park and River Forest Police Departments, the comparator is full and the replace is very costly. The option that was given is to add more ports and that will cost roughly \$45,000 for eight ports and an additional \$9000 for a new receiver site.

Chief Ebsen said to talk to the ETSB and Chief Eggert said that River Forest ETSB is unable to assist.

There was a discussion regarding River Forest Police Department radio issues.

Chief Weiss suggested that Elmwood Park and River Forest meet separately and go over things and see how it can be fixed.

Fire EMS Dispatching Policy

Mr. Ferraro went over policies and a letter from IDPH and made necessary changes that were agreed upon by all Chiefs present.

Chief Eggert asked about EMD-Q call reviews and Mr. Ferraro said that he is working on getting those done in a timely manner.

Wild Party Type Code

Mrs. Kosinsky said that there was a call dispatched for Oak Park Police for a wild party and the officials were concerned because there are some residents that have scanners and there are times that people get nervous when they hear certain things. WSCDC would like to change the wording to Loud Party, it was decided that Mr. Ferraro would send an email to Chiefs Fagiano and Tanksley to make sure this is ok with everyone.

Union Negotiations

Mr. Ferraro said that there was a Union Meeting two weeks ago and the negotiations are moving along quite well. There was a discussion of what both sides want and might be willing to compromise on.

Hiring

Mr. Ferraro said that the interviews were held late last week and he would like to change some of the practices with our hiring process for the future.

Mr. Ferraro said that he will be hiring 2 more trainees this week to start in August and there are currently 3 in training and there are 2 that are struggling.

Audit

Mr. Ferraro said that the 2012 audit has begun; they will be here next week.

National Center for Missing and Endangered Children Accreditation

Mr. Ferraro said that there is a weekend training in California in August and he would like to attend, the class is no charge and he feels that this would be a nice accomplishment for WSCDC. Everyone agreed that this class is a great idea and said to go ahead with it.

Adjournment

There being no additional business, the meeting adjourned at 11:06 a.m.