

West Suburban Consolidated Dispatch Center

400 Park Avenue River Forest, IL 60305

John Ferraro

Executive Director jferraro@wscdc.org 708.771.9112 Office 708.771.9119 Facsimile

Press Release - December 13, 2013

The West Suburban Consolidated Dispatch Center (WSCDC) is excited to announce that we have completed the required steps for the National Center for Missing and Exploited Children (NCMEC) - Missing Kids Readiness Project.

WSCDC has been formally recognized by NCMEC for meeting essential training and policy elements demonstrating our preparedness for responding to a missing child incident and showcasing our dedication to protecting children.

Through training and adoption of best practices, WSCDC is ready to respond to a call regarding a missing, abducted, or exploited child.

WSCDC answers 9-1-1 calls and dispatches police, fire, and EMS for the villages of Elmwood Park, Oak Park, and River Forest.



December 13, 2013

Charles B. Wang International Children's Building 699 Prince Street Alexandria, VA 22314-3175 U.S.A.

Telephone 703.224.2150

Facsimile 703.224.2125

www.missingkids.com

www.cybertipline.com

Dear Director Ferraro:

Congratulations! Your agency is one of a growing list of PSAP agencies in the country that have completed the required steps in our Missing Kids Readiness Project. As such you are now recognized by the National Center for Missing and Exploited Children (NCMEC) for meeting essential training and policy elements demonstrating your preparedness for responding to a missing child incident and showcasing your dedication to protecting children. Through training and adoption of best practices in policies and procedures, your agency is ready to respond to a call regarding a missing, abducted, or exploited child.

We hope you choose to display this Certificate of Recognition in your PSAP, as a way to show your commitment to the protection of children in your community.

If you have not already, we hope that you will promote this accomplishment in your community. By completing the steps in this Project, you have created a child-centered 9-1-1 system based on the belief that there is nothing more important in our communities than to protect children.

Once again, thank you for your commitment to excellence. Together, we can make child safety the most important thing we do in Public Safety!

Kimberly Glotzbach
Training Coordinator
National Center for Missing & Exploited Children
(703) 837-6253
kglotzbach@ncmec.org

Other Offices

California Florida New York Texas